



SAMSUNG





USER MANUAL

SWA-W500

Safety Information

Thank you for purchasing this product (SWA-W500).

	CAUTION RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL. Refer to the table below for an explanation of symbols which may be on your Samsung product.	This symbol indicates that this product comes with important literature concerning operation and maintenance.

	Class II product : This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a power cord, the product MUST have a reliable connection to protective earth (ground).
	AC voltage : Rated voltage marked with this symbol is AC voltage.
	DC voltage : Rated voltage marked with this symbol is DC voltage.
	Caution. Consult Instructions for use : This symbol instructs the user to consult the user manual for further safety related information.

- The slots and openings in the cabinet and in the back or bottom are provided for necessary ventilation. To ensure reliable operation of this apparatus, and to protect it from overheating, these slots and openings must never be blocked or covered.
 - Do not place this apparatus in a confined space, such as a bookcase, or built-in cabinet, unless proper ventilation is provided.
 - Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
 - Do not place vessels (vases etc.) containing water on this apparatus. A water spill can cause a fire or electric shock.
- Do not expose this apparatus to rain or place it near water (near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool, etc.). If this apparatus accidentally gets wet, unplug it and contact an authorized dealer immediately.
- Do not overload wall outlets, extension cords or adaptors beyond their capacity, since this can result in fire or electric shock.
- Route power-supply cords so that they are not likely to be walked on or pinched by items placed on or against them. Pay particular attention to cords at the plug end, at wall outlets, and the point where they exit from the apparatus.

- To protect this apparatus from a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the set due to lightning and power line surges.
- Before connecting the AC power cord to the DC adaptor outlet, make sure the voltage designation of the DC adaptor corresponds to the local electrical supply.
- Never insert anything metallic into the open parts of this apparatus. Doing so may create a danger of electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Make sure to plug the power cord in until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
- Maintenance of Cabinet.
 - Before connecting other components to this product, be sure to turn them off.
- Be sure to pull the power plug out of the outlet if the product is to remain unused or if you are leaving the house for an extended period of time (especially when children, elderly, or disabled people will be left alone in the house).
 - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or the insulation to deteriorate.
- Contact an authorized service center for information if you intend to install your product in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failing to do so may cause serious damage to your product.
- Use only a properly grounded plug and wall outlet.
 - An improper ground may cause electric shock or equipment damage. (Class I Equipment only.)
- To turn this apparatus off completely, you must disconnect it from the wall outlet. Consequently, the wall outlet and power plug must be readily accessible at all times.
- Do not allow children to hang on the product.
- Store the accessories (battery, etc.) in a location safely out of the reach of children.
- Do not install the product in an unstable location such as a shaky self, a slanted floor, or a location exposed to vibration.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a service center.
- To clean this apparatus, unplug the power cord from the wall outlet, and then wipe the product using a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, air fresheners, lubricants, or detergent. These chemicals can damage the appearance of the product or erase the printing on the product.
- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases, on the apparatus.
- Do not plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat, resulting in a fire.

WARNING :

- TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.
- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.



FCC NOTE (for U.S.A):

FCC Supplier's Declaration of Conformity

Responsible Party - U.S. Contact Information:

Samsung Electronics America, Inc.
85 Challenger Road.
Ridgefield Park, NJ 07660
Phone: 1-800-SAMSUNG (726-7864)

FCC Compliance Statement :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution :

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances, such as radios and televisions, use shielded cables and connectors for connections.

Class B FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorienting or relocating the receiving antenna.
- Increasing the separation between the equipment and receiver.
- Connecting the equipment to an outlet that is on a different circuit than the radio or TV.
- Consulting the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement :

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated so there is at least 8 inches (20 cm) between the radiator and your body. This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

CALIFORNIA USA ONLY (Applicable for networking models only.)

This Perchlorate warning applies only to primary CR(Manganese Dioxide) Lithium coin cells in the product sold or distributed ONLY in California USA "Perchlorate Material - special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate."

Dispose unwanted electronics through an approved recycler. To find the nearest recycling location, go to our website:www.samsung.com/recycling Or call, 1-800-SAMSUNG

⚠ WARNING: Cancer and Reproductive Harm -
www.P65Warnings.ca.gov.

Precautions

1. Ensure that the AC or DC power supply in your house complies with the power requirements listed on the identification sticker located on the rear of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (3~4 inches). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet.
2. Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.
3. Unplug the Power cord from the AC wall socket if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using it.
4. If the electricity supplied to your home is rated at 240V AC, use a suitable plug adapter to connect this unit to your electrical outlets.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including AV receivers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where it exits the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when you intend to leave it unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



Important Safety Instructions

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below. Keep these operating instructions handy for future reference.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.

Checking the Components



Subwoofer



**Power Cord
(AH81-09826A)**

- Design and specifications are subject to change without prior notice.
- For more information about the power supply and power consumption, refer to the label attached to the product. (Label: Rear of the Main Unit)

Specifications

Weight	10.4lbs (4.7 Kg)
Dimensions (W x H x D)	9.8 x 10.8 x 9.9 inches (250.2 x 273.0 x 250.2 mm)
Operating Temperature Range	+41°F to +95°F (+5°C to +35°C)
Operating Humidity Range	10% ~ 75%
Woofer Drive Size / Impedance	6.5 inches (165.1 mm) / 3 ohm

NOTES

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
- Weight and dimensions are approximate.

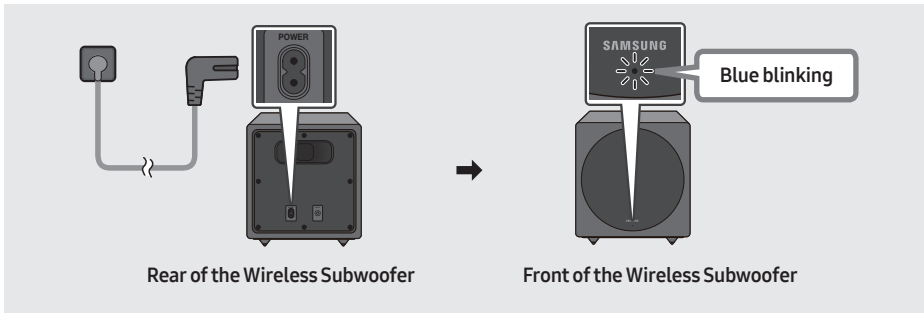
Open Source License Notice

- To send inquiries and requests for questions regarding open sources, contact Samsung via Email (oss.request@samsung.com).

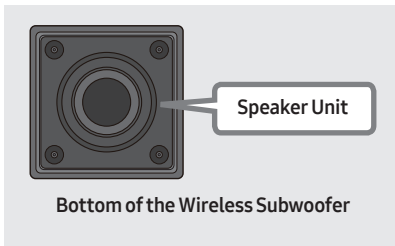
Connecting the SWA-W500 to a Soundbar

1. Check the standby status after plugging into an electrical outlet

Plug the Wireless Subwoofer power cord into an electrical outlet and into the Wireless Subwoofer to turn on the Wireless Subwoofer. The LINK LED indicator (blue LED) on the Wireless Subwoofer blinks. If the LED does not blink, refer to page 9.



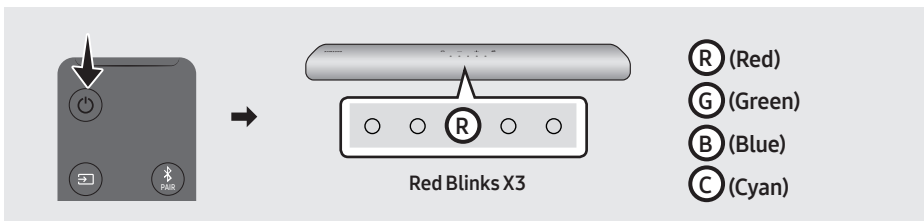
- The main unit is heavy. Be careful not to pinch your fingers when pressing the **ID SET** button or connecting the power cord to the rear of the unit.
- The upper part of the subwoofer is prone to scratches. Handle it carefully.



- Do not press on or strike the **Speaker Unit** on the bottom of the body. You can deform or damage the speaker.

2. Turn off the Soundbar

Turn off the Soundbar by pressing the **⏻ (Power)** button on the remote control.

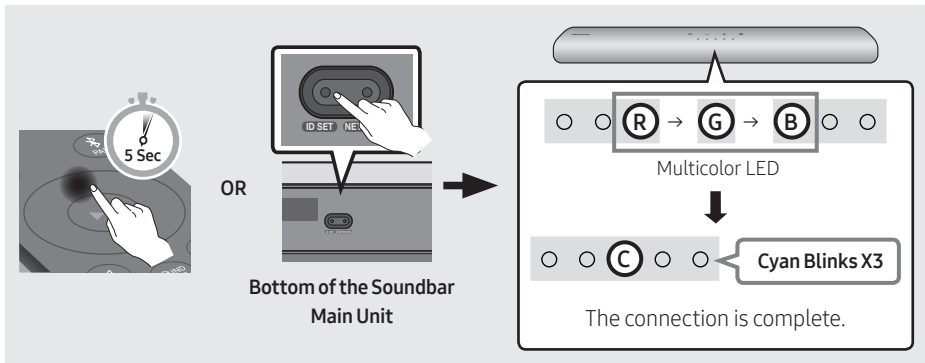


- The images of the Soundbar shown on this page may differ from your Soundbar, depending on the model.

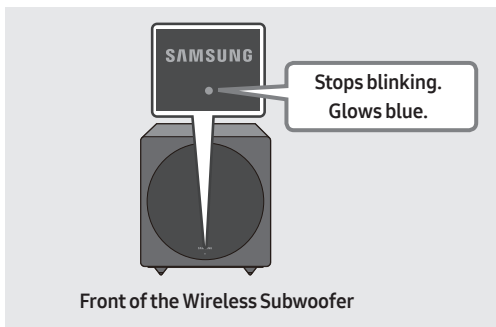
3. Configure “ID SET” using the Soundbar’s remote control

Press the **Up** button on the remote control for 5 seconds or press the **ID SET** button located at the bottom of the Soundbar.

- Until pairing is complete, the Multicolor LED on the Soundbar changes as “**Red** → **Green** → **Blue**” in turn. When the connection is complete, “**Cyan**” blinks 3 times in the LED indicator of the Soundbar.
- Steps for “**ID SET**” may vary by Soundbar model. Please read manual for your Soundbar. If the manual does not provide “**ID SET**” instructions, follow steps described in the image below.



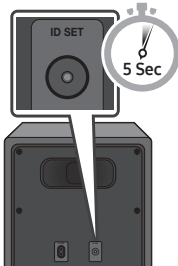
4. Check if the LINK LED is solid blue (connection complete)



The LINK LED indicator stops blinking and glows a solid blue when a connection is established between the Soundbar and the Wireless Subwoofer.

NOTE

- If the SWA-W500 does not connect, take the necessary steps shown below according to the LED Indicator's status.

LED status		Action	
Blue	On	Connected with the Soundbar	-
	Blinking	ID SET status	Check if the power cable attached to the main Soundbar unit is connected properly or wait about 5 minutes. If blinking persists, repeat steps 3 through 4.
Red	On	Standby (with the Soundbar main unit turned off)	Check if the Soundbar is turned on.
		Connection failed	<ol style="list-style-type: none"> 1. Press the ID SET button on the rear of the Wireless Subwoofer with a pen tip for 5~6 seconds until the LINK LED indicator blinks (in Blue).  <ol style="list-style-type: none"> 2. Repeat steps 3 through 4.
Others	-	Errors	Contact a Samsung Service Center.

Compatible Models

HW-S60T	HW-S66T	HW-S61T	HW-S67T
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- The model list is subject to change without further notice.
- To check compatibility with Soundbars to be released after 2020, please refer to the FULL MANUAL of the Soundbar (<http://samsung.com/support>).

LIMITED WARRANTY TO ORIGINAL PURCHASER

This SAMSUNG brand product, as supplied and distributed by SAMSUNG and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

One (1) Year Parts and Labor*

(*90 Days Parts and Labor for Commercial Use)

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. Transportation of the product to and from the service center is the responsibility of the purchaser.

SAMSUNG will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above.

All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG.

Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

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This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, and except to the extent otherwise expressly provided for in this statement, noncommercial use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied and authorized by SAMSUNG, or which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal or reinstallation; reception problems and distortion related to noise, echo, interference or other signal transmission and delivery problems. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

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Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain warranty service, please contact SAMSUNG customer care center.

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Certification model only

QUESTIONS OR COMMENTS?

AREA	CALL	OR VISIT US ONLINE AT	WRITE
IN THE US	1-800-SAMSUNG (726-7864)	www.samsung.com/us/support	Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660

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